



Repairs you are responsible for

Whilst our repairs service covers the majority of faults that may occur in your home, there are some that are not covered and that you should have carried out yourself. These include:

- Plugs and toilet seats
- Shower heads and hoses
- Door bells (unless part of door entry systems)
- Clothes posts or lines
- Plumbing of washing machines or dishwashers
- Installation/disconnection of cookers and other electrical appliances
- Electrical plugs, fuses, light bulbs, fluorescent tubes
- Additional bolts or locks to doors, outbuildings and gates
- Replacement of lost or stolen keys