

How we treat damp and mould




Things to look out for in your home that could lead to damp or mould:

- Leaking pipes, wastes or overflows
- Rain seeping through the roof where a tile or slate is missing, spilling from a blocked gutter, penetrating around window frames, or leaking through a cracked pipe
- Rising damp due to a defective dampcourse or because there is no damp course

These causes of damp often leave a 'tidemark' and you should have the necessary repairs carried out to remove the source of damp.

We can remove condensation mould and minimise the risk of it returning by:




Cleaning and sterilising the area and treating it with a fungicidal barrier




Installing mechanical ventilation equipment such as an extractor fan to take away high levels of moisture from areas such as kitchens and bathrooms



Checking your homes insulation and improving it where this is required



Ensuring your heating system is working correctly



Providing personalised advice

Report damp and mould

If you've noticed patches of mould in your home, we want to hear from you so we can take steps to fix it.

Complete our form:



Managing Condensation



Did you know that you can reduce the risk of condensation and mould in your home by...



Wiping down the windows and sills every morning you can remove any moisture collected overnight



Keeping background heating on low heat (15c)



Using a good quality fungicidal paint if you need to redecorate or using wallpaper paste containing a fungicide



Covering pots and pans with lids whilst cooking to contain the steam and make use of extractor fans



Opening trickle vents on windows to allow humid air to escape and dry air to enter



Drying your washing outdoors where possible or airing it in a well ventilated bathroom with windows open and extractor fans on



Allowing space for the air to circulate in and around your furniture



Using dehumidifiers



Positioning wardrobes and furniture against internal walls where possible



Avoiding using paraffin or portable flueless bottled gas heaters as they produce one gallon of moisture for every gallon of gas or paraffin used



When bathing/showering and for a short period afterwards, use an extractor fan and open a window with the door closed



Open a window for five seconds in each room to allow damp air to escape and dry air to enter

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